



FoundationACCESS™ Program: Billing and Reimbursement Support

Answers for Patients and Caregivers

Foundation Medicine accepts all insurance plans, however, we are currently not in-network providers with all insurance plans. Payment plans are available through our Patient Assistance Program and assistance may be available based on the patient's financial situation. Foundation Medicine is committed to making the billing and reimbursement process as straightforward as possible for you and your patient.

Here's the Process...

1. Your physician orders any Foundation Medicine test and provides complete insurance information on the test requisition form. The process is the same, regardless of the test ordered.
2. Foundation Medicine performs the test and delivers the report to your physician. Results are typically returned to the physician within three weeks.
3. Foundation Medicine bills your insurance company for the test as the provider of service. Typically, it takes 60 to 90 days for the insurance company to respond to Foundation Medicine's claims. During this time you may receive an Explanation of Benefits. This is not a bill and will explain the coverage initially offered by the insurance company for the test.
4. If your insurance company denies coverage, Foundation Medicine works on your behalf to attempt to obtain coverage and will assist in pursuing appeals on your behalf to minimize the financial burden when appropriate. We may also contact you or your physician for assistance in the appeals process.
5. Foundation Medicine receives payment from your insurance company. Depending on the terms of your health care plan (or in the case of an uninsured patient), you may have financial responsibility for payment of any applicable co-payments, co-insurance, or deductible for the test, or payment for non-covered services. Foundation Medicine will not bill you for the difference between the insurance's allowed amount and the list price of the test.

To watch a short video that walks you through our billing process

and details the resources available to you, please visit: www.mycancerisunique.com

We're Here to Help - Contact Information

Our Client Services Team is available from 8:00 am ET – 8:00 pm ET, Monday through Friday at (888) 988-3639 or email at client.services@foundationmedicine.com.

Frequently Asked Questions

How much does the test cost?

The list price of FoundationOne® and FoundationACT™ is \$5,800. The list price of FoundationOne® Heme is \$7,200, and is priced higher due to the costs associated with the technical complexities of performing RNA sequencing (in addition to DNA sequencing). These are the amounts that are billed to your insurance. If you don't have insurance coverage we offer a prompt pay discount. Payment plans may be available to you through our Patient Assistance Program based on your financial situation. If you are uninsured, or if you have insurance and cannot afford the applicable out-of-pocket cost please contact our Client Services Team with regards to eligibility.

Will I receive a bill?

You may receive an Explanation of Benefits - **this is not a bill**. Foundation Medicine first bills your insurance company. We work on your behalf to attempt to obtain coverage and will assist you in pursuing appeals to minimize the financial burden when appropriate. We are required by law to bill you for co-pays, coinsurance or deductibles as directed by your insurance company.

Do you offer financial assistance?

Payment plans may be available to you through our Patient Assistance Program based on your financial situation. If you are uninsured, or if you have insurance and cannot afford the applicable out-of-pocket cost please contact our Client Services Team with regards to eligibility.

Is Foundation Medicine a Medicare provider?

Yes.

Are you contracted with my patient's health insurance?

Foundation Medicine accepts all insurance plans; however, we are currently not in-network providers with all insurance plans.

What kind of payment do you accept?

We accept checks and all major credit cards.

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